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March 30, 2015

Dear Valued Client:

It's hard to believe a month has passed since the devastating fire at AFL. I cannot begin to express my gratitude to all of our clients, vendors and so many industry friends. Your comments and prayers are greatly appreciated.

The fire on Sunday, February 22<sup>nd</sup> left our facilities inoperable. We apologize for the inconveniences this has caused you, our valued customers. We are very close to announcing transitional locations from which we will be able to accept samples as well as complete basic Micro and Chemistry testing. Additionally, we are continuing to work with our Product Quality and Nutritional clients as routinely as possible.

For those who know me well, you will not be surprised to know that AFL will rebuild! After 23 years, AFL has built an extensive list of clients and retains many long-term relationships. I am committed to not only starting over but creating an even better facility that benefits from our years of experience and learnings.

I have retained a core team of leaders and day-by-day we are moving ahead. We intend to stay in contact with you as frequently as possible, post periodic updates on our website and of course feel free to contact me directly at 214.642.8664. Please understand there may be some delayed response.

Again, thank you for your abundant patience and support. AFL will return and offer you bigger and better service than ever.

Team Phoenix – We will arise from the ashes!

Regards,

**Rebecca Pfundheller President / CEO**

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